

Sailors Ruin — Terms & Conditions

Last updated: 16/1/2026

Welcome to Sailors Ruin. All artwork sold through Sailors Ruin is created with care and reflects the handmade, individual nature of the creative process.

By placing an order with us, you agree to the following terms and conditions.

1. Our Artwork

Sailors Ruin features the original artwork of **Lesa Welch**. Each design begins as an original lino-cut artwork, hand-created and copyrighted by Lesa Welch.

The original lino-cut artwork is then used to produce prints and other products. For our clothing and wearable art, we work with a **local specialist company using traditional screen-printing methods** to transfer Lesa's artwork onto garments.

Because our products originate from original, handmade artwork and are produced using traditional processes, each piece may have subtle differences from another. These differences are part of what makes the work individual and are not necessarily considered faults.

2. Original Artwork

Original artwork is artwork created directly by Lesa Welch, rather than a reproduction or digitally created image.

Due to the handmade nature of lino cutting, printing and paper handling, **minor imperfections may occasionally be visible** in original artwork. These may include slight variations in ink coverage, registration, pressure, paper texture, edges or other characteristics resulting from the printing process.

We always take great care to produce artwork to the highest standard possible. However, we believe that these small variations are part of the character, authenticity and human element of handmade printmaking.

By purchasing an original piece, you acknowledge and accept that it may not have the uniformity of a commercially manufactured or digitally printed product.

3. Wearable Art & Screen Printing

Our wearable art is produced using traditional screen-printing techniques by a local specialist company.

As screen printing is a hands-on process, slight variations in ink coverage, positioning or finish may occur. These are considered part of the character of a traditionally screen-printed garment.

We make every effort to ensure that the finished product represents Lesa's original artwork as faithfully as possible.

Please follow any washing and care instructions supplied with your garment to help preserve the print and the garment itself.

4. Processing & Dispatch Times

We aim to process and prepare **all orders within 5 working days**.

However, some orders may take longer to complete. In particular:

- Items that are temporarily out of stock may require additional production time.
- Orders for original artwork that is not currently printed may require the artwork to be printed specifically for your order.
- Bespoke or otherwise specially requested pieces may require additional preparation.

Where additional production or printing is required, **processing may take up to 3 weeks**.

If we anticipate a significant delay beyond the expected processing time, we will endeavour to contact you and keep you informed.

Please note that processing time is separate from shipping or postal transit time. Once your order has been dispatched, delivery times are dependent on the chosen shipping service and the destination.

5. Shipping

Shipping costs are calculated and displayed at the point of purchase and may vary depending on the destination, size or weight of your order and the shipping service selected.

We are not responsible for delays caused by postal or courier services once an order has been dispatched.

Please ensure that the delivery address provided at checkout is accurate. We cannot be held responsible for orders that are delayed, lost or delivered incorrectly as a result of an incorrect or incomplete address supplied by the customer.

If an order arrives damaged, please contact us as soon as possible and provide photographs of the packaging and the damaged item so that we can assess the situation and determine the appropriate course of action.

6. Returns & Refunds

Because our artwork and products are created in limited quantities and may be individually produced or printed, we ask customers to contact us as soon as possible if they have an issue with their order.

Where a refund is requested, we will discuss the circumstances with you and **mutually agree whether a refund is appropriate**.

Once we have mutually agreed that a refund is necessary, the refund will be processed using the original payment method wherever possible.

Refunds may be subject to the circumstances of the order, including whether the item is an original artwork, a made-to-order item or a wearable product.

Nothing in these terms is intended to remove or restrict any rights you may have under applicable consumer protection law.

7. Handmade Variations & Minor Imperfections

We want to be clear about the nature of our work before you purchase.

Sailors Ruin is built around **original, handmade artwork and traditional printmaking techniques**. As a result, no two pieces are necessarily identical.

Minor imperfections or variations in the artwork, paper, ink, printing or screen-printing may occur. These can include small differences in texture, ink density, registration, paper surface or placement.

We do our very best to ensure that every item leaving us is of a high quality. However, these subtle characteristics are part of the handmade process and should not automatically be considered defects.

We believe they contribute to the individuality and authenticity of the work — a reminder that the artwork has been created by people, rather than produced entirely by an automated process.

8. Artwork & Copyright

All artwork created by **Lesa Welch** and used by Sailors Ruin remains the intellectual property of the artist unless otherwise stated.

Purchasing an original artwork, print, garment or other product does **not** transfer copyright or reproduction rights to the purchaser.

The artwork may not be reproduced, copied, scanned, digitally altered for reproduction, resold as another product, or commercially used without prior written permission from Sailors Ruin and/or Lesa Welch.

9. Contact

If you have any questions about an order, an artwork, processing times, shipping or our returns policy, please contact us before or after placing your order. We are always happy to discuss the work and help where we can.

Sailors Ruin

Original artwork by **Lesa Welch**